

**Maricopa County Sheriff's Office  
Victims Notification and Services Unit**

*By order of the Arizona Constitutional Rights for Crime Victims, Article II, Section 2.1, Victims' Bill of Rights, Subsection A.1. . . . a victim of crime has a right: To be treated with fairness, respect, and dignity, and to be free from intimidation, harassment or abuse, throughout the criminal justice process.*

**Vision Statement**

The Maricopa County Sheriff's Office Victims' Notification and Services Unit is committed to being the leader in establishing the standard and delivering professional quality support services to victims of crimes, committed in Maricopa County, and to other supporting agencies.

**Mission Statement**

The Mission of the Victims' Notification and Services Unit is to be a change agent, committed to providing victim notification and additional services to victims of crimes so that they are safe and empowered to make knowledgeable decisions.

**Value Statement**

These are the values of the Victims' Notification and Services Unit:

- ~Establishing, evaluating and expanding current efforts to assist victims of crime,
- ~Making a positive difference for victims in a crisis-initiated experience by maintaining a victim-focused support environment,
- ~Working with outside advocacy, support and law enforcement agencies to provide accurate and competent information and resources to victims,
- ~Facilitating communication between the victim and judicial staff during the Initial Appearance process,
- ~Coordinating and completing the verbal and written victim notification information in a highly professional, thorough and consistent manner,
- ~Providing, by both in-person and telephone, comprehensive and time sensitive defendant case status and criminal justice information,
- ~Maintaining or rebuilding victims trust in the judicial and law enforcement processes,
- ~Referring victims to local programs and agencies for immediate and ongoing long term support, assisting them to become confident in personal growth,
- ~Empowering victims of crime to make educated and timely decisions affecting their future choices,
- ~Training staff through ongoing education, development and practical applications regarding the impact of crime on victims and mandated laws, meeting the legal mandates for crime victim notification and rights,
- ~Supporting victims of crime through committed staff providing standards of excellence while treating every victim with compassion, dignity, respect and sensitivity.