

## How to file a Complaint or Comment

If you have a concern regarding the performance of any Maricopa County Sheriff's Office employee, you have the right to file a complaint in English or Spanish or your preferred language to include sign language, using the following methods:

- In-Person at any District Facility or at the Professional Standards Bureau (see addresses on reverse)
- By Mail
  - Professional Standards Bureau, 550 West Jackson Street Phoenix, Arizona 85003
- Telephone:
  - (602) 876-5429 – Direct
  - 1-844-887-4483 – Toll Free 24 hour hotline
  - TDD: (602)876-1000
- Fax: (602) 876-0070
- Online:
  - [WWW.MCSO.Org/Contact](http://WWW.MCSO.Org/Contact)

The MCSO will make reasonable efforts to ensure that complainants who speak other languages (including sign language) and have limited English proficiency can file complaints in their preferred language. The Maricopa County Sheriff's Office shall accept all civilian complaints, whether submitted verbally or in writing; in person, by phone, by mail, or online; by a complainant, someone acting on the complainant's behalf, or anonymously; and with or without a signature from the complainant.

This Complaint and Comment Form can be hand delivered, mailed, or faxed to the Professional Standards Bureau, or any facility of the Maricopa County Sheriff's Office. All public complaints are forwarded to the Professional Standards Bureau for investigation. Within seven days of receiving the complaint, the Professional Standards Bureau will mail a Complaint Acceptance letter to you. You will be notified in writing once the investigation is complete. This notification will include the findings of the investigation and any discipline imposed.

## Facilities

### District I

1840 S. Lewis Street, Mesa, AZ 85210  
**(602) 876-1853**

### District II

920 E. Van Buren Street, Avondale, AZ 85323  
**(602) 876-1865**

### District III

13063 W. Bell Road, Surprise, AZ 85374  
**(602) 876-1602**

### District IV

37622 N. Cave Creek Road, Cave Creek, AZ 85331  
**(602) 876-1742**

### District VI

22308 S. Ellsworth Road, Queen Creek, AZ 85142  
**(602) 876-5055**

### District VII

16705 E. Avenue of the Fountains, Fountain Hills, AZ 85268  
**(602) 876-1869**

### Lake Patrol

7307 N. Bush Highway, Mesa, AZ 85215  
**(602) 876-1636**

### Professional Standards Bureau

550 W. Jackson Street, Phoenix, AZ 85003  
**1-844-887-4483** - Toll Free  
602-876-5429 – Direct  
TDD: (602)876-1000

## MARICOPA COUNTY SHERIFF'S OFFICE



# Complaint and Comment Form



# MARICOPA COUNTY SHERIFF'S OFFICE

## Professional Standards Bureau (PSB)

550 West Jackson Street Phoenix, Arizona 85003

### Complaint and Comment Form

\* The highlighted section below does not need to be completed in order to file a complaint. Complaints can be filed anonymously.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

Resident Phone: (\_\_\_\_) \_\_\_\_\_ Business Phone: (\_\_\_\_) \_\_\_\_\_

Cell Phone: (\_\_\_\_) \_\_\_\_\_ E-Mail: \_\_\_\_\_

Location of Incident: \_\_\_\_\_

Date of Incident: \_\_\_\_\_ Time of Incident: \_\_\_\_\_

Name of Deputy(s) or Description: \_\_\_\_\_

Brief Narrative of Incident (Use Additional Sheets if Necessary) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
Your Signature

#### THIS SECTION FOR SHERIFF'S OFFICE USE ONLY

Name and Serial # of personnel receiving information: \_\_\_\_\_ Date/Time: \_\_\_\_\_

Date/Time forwarded to PSB (If not received by PSB): \_\_\_\_\_

Nature of Incident: \_\_\_\_\_ How Received? \_\_\_\_\_

Additional Observations and Actions by Officer Receiving Information: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_